



The Blackmore Vale Partnership

The heart of the Community

**Minutes of the Sturminster Newton Medical Centre and Marnhull Surgery
Patient Participation Group (PPG)
Held on Wednesday 14th March 2018
At Sturminster Newton Surgery at 7.30 pm**

In Attendance: Ian Gall (Chair) and 27 members of the PPG.

From the Practice: Jane Dawes, Debbie Martin

Guest Speaker: Layne Hamerston, Active Dorset, Bournemouth University

Apologies: 8 Members of the PPG sent their apologies

1. The Chairman opened the meeting by welcoming everyone and Layne Hamerston.
2. **Presentation by Layne Hamerston:** Mr Hamerston is a freelance consultant linked to Bournemouth University and contracted by Active Dorset to assist with the project management of the Active Ageing initiative. Dorset has been chosen to be the first to pilot this initiative. It is open to anybody and involves all GP Practices across Dorset.

The aim is to make people feel healthy, happy and have more energy, initially over the next 12 weeks, then for the next three years. There will be an event in The Exchange on 18th July 2018. This will be a two hour event with speakers and various services giving information on how we can live healthier and more active lives.

Fifty people will be trained to work alongside GPs to support others to become more physically active. Once trained they will receive a certificate to show they are qualified to encourage others to become healthier.

The event will be promoted by local people. Mr Hamerston will be the link. Please contact him on email: lhamerston@bournemouth.ac.uk with any ideas or suggestions and if you would like to take part in the training. Questions followed. The PPG Steering Group will help to promote the event and the Active Ageing concept.

3. ***Practice Update: Jane Dawes***

1. Dr Greenup is now back working at the practice, two days a week. Dr Bridson is still on long term sick leave.

The surgery has recruited Dr Emily Chamberlain in Sturminster Newton who will be doing one or two days a week up until the end of August and from September will be working two days a week in Sturminster.

Interviews will be taking place for another doctor for a 3 or 4 day post in Sturminster Newton. The practice will be attending three “speed dating events” which were so successful last year for recruiting doctors. A brochure has been put together showing the benefits of North Dorset.

2. We will be saying goodbye to Sara Todd, Nurse Team Manager, who has been working at the practice for 25 years. Her replacement will be Richard Broad and from the 1st April he will be at Sturminster Newton for 2 days a week.
3. Our 4 Personal Assistants have been doing some formal training to handle correspondence that would normally be dealt with by GPs. The GPs will still be doing some correspondence but approximately 70% will be handled by the PAs.
4. All admin, management and reception staff are about to receive some training which is called Active Signposting. This is to make sure that reception staff can positively signpost patients to the correct and most appropriate person or organisation.
5. The practice is currently looking at Urgent on the Day Demand. What happens now is urgent cases are put on a list, the doctor calls them back and makes the decision as to whether they need to be seen, or if they need a prescription. A Same Day Team may be the way forward and as part of that, on Monday 19th March, clinicians as well as reception staff will be answering the phones for a couple of hours. Data will be collected.

4. ***Dementia Friendly Practice:*** Debbie Martin, Carers' Lead and Receptionist at Shaftesbury will now be heading up this project. There are lots of things to do but the main thing are the signs around the buildings. Symbols are needed as well as contrasting colours. The partially sighted also should be considered. It was noted that there is no sign at all saying Sturminster Newton Medical Centre outside the surgery.
5. ***Communications:*** Legislation is changing in May regarding data protection, which means that the surgery and the PPG will have to change the way they contact people and hold data. Every current and new member of the PPG will need to be contacted and asked to sign a form giving permission for communications to be sent to them.
6. ***PPG Focus and Projects:***
 - i) DNA-Did Not Attend: Work in progress.
 - ii) Carers' Clinics: These clinics are now taking place on the second Wednesday of each month at Stour View in Sturminster. There are health checks available and one of the Dorset County Council Carer Case Workers will be there also.
 - iii) Practice Website Training: The practice website is excellent but some people find it difficult to use and it was thought that computer training at The Exchange on a Wednesday would be a good idea. Names of those interested in this free training are being taken by Vicky Eaton at the surgery.
 - iv) Shaftesbury & Fontmell Magna PPG: Robert Cobb, the Chair of S&FM PPG said They are taking their lead from the Sturminster Newton & Marnhull PPG by making awareness and communication a priority.

Community transport is being investigated. Some drivers are not interested in short one or two mile journeys, but for some patients, these distances are a problem and getting transport for appointments is very difficult.

Defibrillators within village communities is also being looked at. More and more people would like the benefits of having one. The PPG may not be the body to arrange these but the PG could act as a signpost. It is believed that the cost is approximately £1200 with ongoing costs involved.

It is felt that the practice website falls down on the PPG presence and they would like to get together with Maurice Perks to have a look at improving this.

- v) Flu Vaccination Campaign. The practice is concerned with the number of patients that did not take advantage of the vaccinations. A campaign is now in preparation to try to improve this.
- vi) Ideal Health Exhibition 2019: This will involve Sturminster Newton, Shaftesbury and Gillingham. A meeting is being arranged for April. It is hoped that there may be a specific exhibition in one location, then another somewhere else and the last in the third location.

7. AOB:

- 1) A communication has been received regarding the ongoing work around the Westminster Memorial Hospital in Shaftesbury, which is linked to these minutes.
- 2) Vehicles from the Salisbury incident have been seen in Gillingham but there is no danger to anyone of being affected by this. People that were in the pub or restaurant should wash or destroy their clothing.
- 3) The GP in Stalbridge has received planning permission to transfer the building to a residential dwelling. He is planning to submit his notice in June and leave in December. Following notification of his intention to leave, Stalbridge patients would be put on a dispersal list and Sturminster Newton & Marnhull would probably receive a lot of these. This could change, but the practice is working on plans to deal with the potential increase of patients.

8. *Dates of 2018 Meetings:*

Wednesday May 16th - Shaftesbury & Fontmell Magna PPG 7.00

Wednesday June 27th - **Sturminster & Marnhull PPG 7.30**

Wednesday September 26th - **Sturminster & Marnhull PPG 7.30**

Wednesday October 17th - Shaftesbury & Fontmell Magna PPG 7.00

Wednesday December 5th - **Sturminster & Marnhull PPG 7.30**

All PPG members are welcome to attend either or both PPG meetings.

Sturminster & Marnhull Meetings are held at the Sturminster Medical Centre

Shaftesbury & Fontmell Magna Meetings are held at Abbey View Medical Centre,
Shaftesbury.